The Ottawa Hospital | L'Hôpital d'Ottawa

HEPATITIS C
TELEMEDICINE QUICK REFERENCE PROTOCOL

PURPOSE

Telemedicine will be used to provide direct care to patients who are Hepatitis C positive. The consultations are focused on evaluating treatment readiness and providing ongoing monitoring. Education will be provided on the various treatment options, testing and plan of care. Multidisciplinary visits including Nursing, Social Work and Psychiatric assessments are also available through Telemedicine.

CLINIC AVAILABILITY AND REFERRAL PROCESS

The Referring Provider completes the following documents and faxes to Viral Hepatitis Clinic:
613-739-6666
- Request for consultation including diagnosis and patient history
- Lab results: Copies of PHL results indicating HCV antibody positive and PCR with genotyping if available
- Diagnostic Tests results (if available): abdominal ultrasound, liver biopsy

Telemedicine Clinic Schedule
- Appointments are available every Tuesday afternoon from 1300 to 1600.
- RN appointments for new consults are available depending Outreach Nurse's availability.
- New consults are scheduled for 30 min.
- Follow-up appointments are scheduled for 15 min.

SCHEDULING PROCESS
Once confirmation of booked appointment received from TOH Telemedicine Staff,
Patient Site Nurse will:
- Contact patient and confirm appointment time, duration and location.
- Instruct patient to arrive 45 min prior to appointment time and bring a current list of medications and allergies.

PATIENT CONSULTATION DAY

Patient Site Nurse must fax the following documents according to appointment type.

Viral Hepatitis Clinic Fax: 613-739-6666

New/ Initial Consults (30 minutes)
- Nursing Intake Form (20 min to complete with patient)
- Hepatitis Worksheet (5 min to complete)
- List of current medications

Follow-up consults (15 minutes)
- Hepatitis Worksheet (5 min to complete)
- List of current medications

If patient is late/ no show or any other issues-please call TOH Clinical Scheduler at 613-737-8899 ext 16605