



## PAIN CLINIC TELEMEDICINE QUICK REFERENCE PROTOCOL

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### **PURPOSE**

Telemedicine will be used to provide direct patient consultations, psychological counselling and case conferencing with patients and their community providers.

### **CLINIC AVAILABILITY AND REFFERAL PROCESS**

The Referring Provider completes the following documents and faxes to Pain Clinic: **FAX: 613-739-6296**

- Request for consultation form
- Relevant diagnostics and lab work results
- Pain History Questionnaire (completed by patient).

#### Telemedicine Clinic Schedule:

- Appointments available Monday through Friday as per normal Clinic schedule.
- New consults are scheduled for 60 min.
- Follow-up consults are scheduled for 30 min.

### **SCHEDULING PROCESS**

Once confirmation received from TOH Telemedicine Staff of appointment booked,  
The Patient Site Nurse will:

- Contact patient to confirm appointment time, duration, location and directions to Telemedicine site.
- Patient must arrive 30 min prior to appointment start time.

#### ***For New consults only (60 min):***

- Instruct patient to come pick up the Pain History Questionnaire 1 week prior to appointment and complete it at home (if not previously completed).
- Complete Random Urine Test for Drugs of Abuse and send to lab.
- **Important:** Patient must bring the completed Pain History Questionnaire on consultation day for review with the specialist. Urine Test results must be faxed with documents prior to appointment.
- If Collection of Urine Sample is not possible at your site, inform the TOH Telemedicine Nurse.

### **PATIENT CONSULTATION**

#### Patient site Nurse

Must fax to the Pain clinic the completed documents listed below for **every visit:**

- Brief Pain Inventory (day of consultation-10 min to complete)
- Patient Questionnaire (day of consultation-5 min to complete)

**New consults only (60 min):** Fax the completed Pain History Questionnaire and Urine Test results.

**\*\*If patient is late/ no show or any other issues-please call TOH Pain Clinic Nurse at  
613-737-8899 ext 73469**