

## *CHAMPLAIN DIABETES CHIROPODY PROGRAM*

# **CHIROPODY PROGRAM REFERRALS**

**\*\*Please note the program criteria for referral has changed\*\***

### Some *Common Questions:*

#### **1. Who can access the services?**

- People living with diabetes in the Champlain region

#### **2. What are the criteria for referral?**

- **Open wound/foot ulcer**
- **Ingrown toenail with bacterial infection (no fungal infections)**
- Typically, patient has no 3<sup>rd</sup> party insurance

#### **3. Are there any limitations on referral?**

- Clients are encouraged to attend a diabetes education program or to have received education in the last three years. The Chiropodists will reinforce the impact of good diabetes management on foot health.
- If referrals do not match our criteria, admission to service will not be guaranteed.
- Clients may be placed on a wait list. They will be contacted when there is an appointment available.
- **The first opening available may not be in the client's preferred location.**

#### **4. How can I make referrals?**

- Refer to chiropody by fax at **613-774-7241** with the attached referral form.
- We have implemented an e-fax system. **If you have multiple referrals please fax them separately, otherwise they will be inputted as 1 referral.**

#### **5. Can I refer clients for routine foot care, callus/corn care, education about foot care?**

- At this time we are limiting our services to diabetic foot ulcers and ingrown toenails with bacterial infection only. For other foot care services please use the public register for Chiropodists at [www.cocoo.on.ca](http://www.cocoo.on.ca)
- We are not doing foot health education groups at the moment– please refer to diabetes education.

#### **6. Why is there is physician/nurse practitioner signature and OHIP billing section?**

- A medical directive from a physician/.nurse practitioner must include signature and OHIP billing number. This will allow the chiropodist to refer the client directly to vascular or infectious disease specialists in a timely manner. Only those clients whose ulcers are deemed appropriate would be referred to a vascular or infectious disease specialist.

